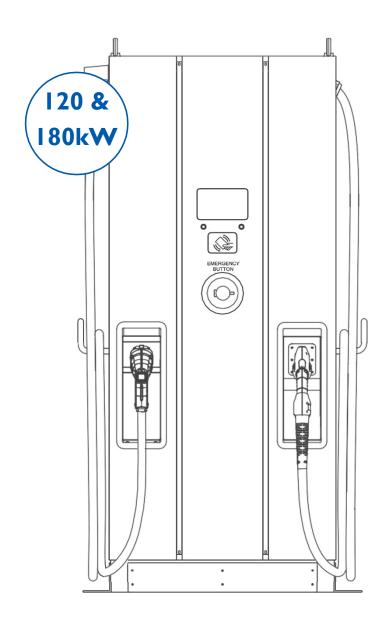


GW-EV4400-120 & -180 Level 3 DC Fast Charger User Manual & Installation Instructions



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Introductions

The Standalone DC Fast Charger is the top choice to power battery electric vehicles (BEV) and plug-in hybrid electric vehicles (PHEV). It is designed for quick charging in both public and private locations, such as retail and commercial parking spaces, fleet charging stations, highway service areas, workplace, residence, etc.

The Standalone DC Fast Charger has the advantage of easy installation. The wall-mounted design and pluggable power modules realize flexible and cost-effective installation for different types of locations. The DC Standalone charger also has network communication capability. It is able to connect with remote network systems and provide drivers of electric cars real-time information, such as the location of charging stations, charging progress and billing information. The Standalone DC Fast Charger has a clear user interface with function buttons, safety certifications and an excellent waterproof and dust proof design to provide the best choice for outdoor environments.

Features

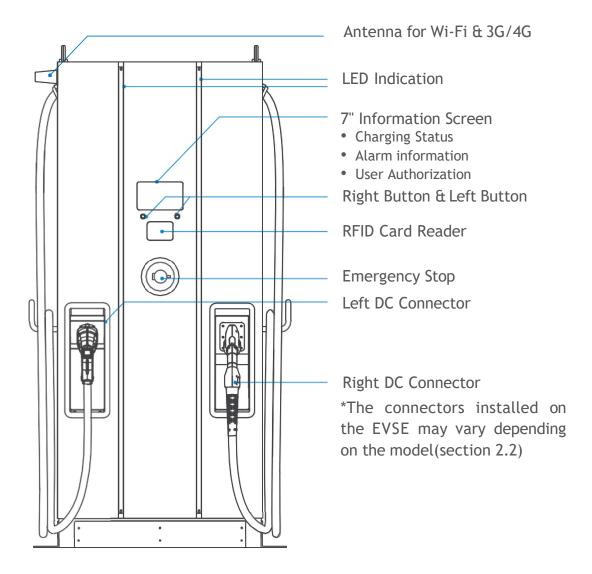
- Pluggable power modules make installation easy and flexible.
- Offers customers the convenience of start/stop charging control from an authorized RFID smart card or mobile APP.
- Built according to the latest industry standards for DC charging.
- Carries an outdoor rating capable of withstanding solid and liquid intrusions in outdoor settings making the unit more stable and highly reliable.
- Provides a high-contrast, screen interface with multi-function buttons.

Applications

- Public and Private Parking Areas
- Community Parking Areas
- Parking Areas of Hotels, Supermarkets and Shopping Malls
- Workplace Parking Areas
- Charging Stations
- Highway Rest Areas

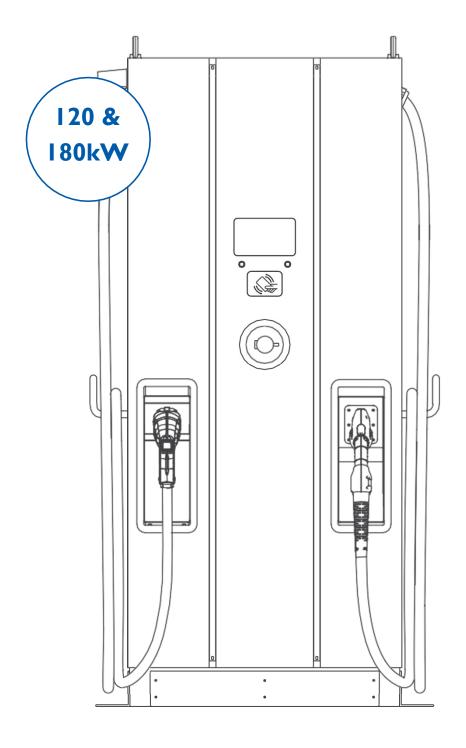


I. Basic User Interface





2. SpecificationS





Specifications – GW-EV4400-120

| Manifester Outside Bassas | DC 120144 | |
|----------------------------|--|--|
| Maximum Output Power | DC 120kW | |
| Max. Input Current | 3Ф183Vac | |
| Voltage Rating | 3Ф480Vac(+10%,-15%) | |
| DC Charging Connector | Dual 200A CCS1 15ft cable | |
| Voltage Accuracy | ±2% | |
| Current Accuracy | ±2% | |
| Standby Power | < 100W | |
| Electrical Isolation | Between Input and Output | |
| Load Management | Via OCCP 1.6 JSON | |
| Backend Support | OCPP 1.6 JSON | |
| Safety | UL2202,UL2231 | |
| FCC Compliant | Yes | |
| Ingression Protection | IP55, NEMA 3R | |
| Anti-Vandalism | IK10, not including LCD & RFID | |
| Dimensions (WxDxH inch) | 31.50 x 25.60 x 74.80 inch | |
| Weight | 925 Lbs | |
| Power Factor | > 0.99 | |
| Efficiency | > 94%, at optimize V/I point | |
| Output Voltage Range | 150Vdc ~ 950Vdc | |
| Maximum Output Current | 200A@600Vdc / 120A @ 500Vdc | |
| Simultaneously Output Mode | 0%, 50%, 100% | |
| Input Protection | OVP, OCP, OPP, UVP, RCD, SPD | |
| Output Protection | OCP, OVP, LVP, OTP, IMD | |
| Internal Protection | OTP, AC/DC contactor detection, Fuse detection | |
| Display | 7-inch LCD | |
| User Authentication | RFID, QR Code, Mobile APP | |
| Operation Temperature | -22°F to 122°F | |
| Storage Temperature | -40°F to 158°F | |
| Relative Humidity | 5%~95% RH, non-condensing | |
| Cooling | Fan Cooling | |
| | | |



Specifications – GW-EV4400-180

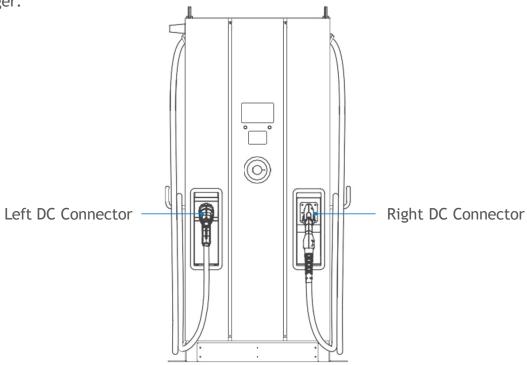
| Maximum Output Power | DC 180kW | |
|---|--|--|
| Max. Input Current | 3Φ274Vac | |
| Voltage Rating | 3Ф480Vac(+10%,-15%) | |
| DC Charging Connector | Dual 300A CCS1 15ft or 23 ft cable options | |
| Voltage Accuracy | ±2% | |
| Current Accuracy | ±2% | |
| Standby Power | < 100W | |
| Electrical Isolation | Between Input and Output | |
| Load Management | Via OCCP 1.6 JSON | |
| Backend Support | OCPP 1.6 JSON | |
| Safety | UL2202,UL2231 | |
| FCC Compliant | Yes | |
| Ingression Protection | IP55, NEMA 3R | |
| Anti-Vandalism | IK10, not including LCD & RFID | |
| Dimensions (WxDxH inch) | 31.50 x 25.60 x 74.80 inch | |
| Weight | 1102 Lbs | |
| Power Factor | > 0.99 | |
| Efficiency | > 94%, at optimize V/I point | |
| | | |
| Output Voltage Range | 150Vdc ~ 950Vdc | |
| | 150Vdc ~ 950Vdc 200A@600Vdc / 120A @ 500Vdc | |
| Output Voltage Range | | |
| Output Voltage Range Maximum Output Current | 200A@600Vdc / 120A @ 500Vdc | |
| Output Voltage Range Maximum Output Current Simultaneously Output Mode | 200A@600Vdc / 120A @ 500Vdc 0%, 50%, 100% | |
| Output Voltage Range Maximum Output Current Simultaneously Output Mode Input Protection | 200A@600Vdc / 120A @ 500Vdc 0% , 50% , 100% OVP, OCP, OPP, UVP, RCD, SPD | |
| Output Voltage Range Maximum Output Current Simultaneously Output Mode Input Protection Output Protection | 200A@600Vdc / 120A @ 500Vdc 0%, 50%, 100% OVP, OCP, OPP, UVP, RCD, SPD OCP, OVP, LVP, OTP, IMD OTP, AC/DC contactor detection, Fuse | |
| Output Voltage Range Maximum Output Current Simultaneously Output Mode Input Protection Output Protection Internal Protection | 200A@600Vdc / 120A @ 500Vdc 0% , 50% , 100% OVP, OCP, OPP, UVP, RCD, SPD OCP, OVP, LVP, OTP, IMD OTP, AC/DC contactor detection, Fuse detection | |
| Output Voltage Range Maximum Output Current Simultaneously Output Mode Input Protection Output Protection Internal Protection Display | 200A@600Vdc / 120A @ 500Vdc 0% , 50% , 100% OVP, OCP, OPP, UVP, RCD, SPD OCP, OVP, LVP, OTP, IMD OTP, AC/DC contactor detection, Fuse detection 7-inch LCD | |
| Output Voltage Range Maximum Output Current Simultaneously Output Mode Input Protection Output Protection Internal Protection Display User Authentication | 200A@600Vdc / 120A @ 500Vdc 0%, 50%, 100% OVP, OCP, OPP, UVP, RCD, SPD OCP, OVP, LVP, OTP, IMD OTP, AC/DC contactor detection, Fuse detection 7-inch LCD RFID, QR Code, Mobile APP | |
| Output Voltage Range Maximum Output Current Simultaneously Output Mode Input Protection Output Protection Internal Protection Display User Authentication Operation Temperature | 200A@600Vdc / 120A @ 500Vdc 0%, 50%, 100% OVP, OCP, OPP, UVP, RCD, SPD OCP, OVP, LVP, OTP, IMD OTP, AC/DC contactor detection, Fuse detection 7-inch LCD RFID, QR Code, Mobile APP -22°F to 122°F | |



2.2 DSI20 Version Description

The DS120 series are available in different versions depending on the charging connectors, below table shows the available combinations, the corresponding position of charging connectors are indicated from left to right in the view of front .





| Version | Left DC Connector | AC Connector | Right DC Connector |
|------------|-------------------|--------------|--------------------|
| DSWU122J0U | CHAdeMO | - | CCS1 |
| DSWU122U00 | CCS1 | - | - |
| DSWU122U0U | CCS1 | - | CCS1 |

1:none

2: IEC 62196-2 Type 1/SAE J1772 Plug

3: IEC 62196-2 Type 1/SAE J1772 Socket

4 : IEC 62196-2 Type 2 Plug

5: IEC 62196-2 Type 2 Socket

6: GB/T AC Plug

7: GB/T AC Socket

8: CCS2 AC Plug

J:CHAdeMO

U: Natural cooling CCS1 combo

V: Liquid cooling CCS1 combo

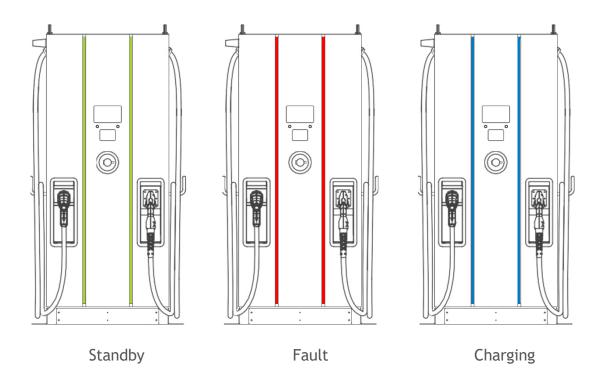
E: Natural cooling CCS2 combo

F: Liquid cooling CCS2 combo

G:GBT DC



2.3 LED Indication and Operation Status

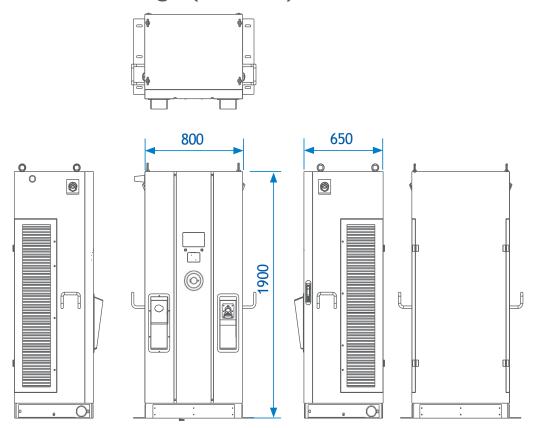


| Status LED | Left Indicator | Right Indicator |
|------------|----------------|-----------------|
| Standby | Green | Green |
| Fault | Red | Red |
| Charging | Blue | Blue |

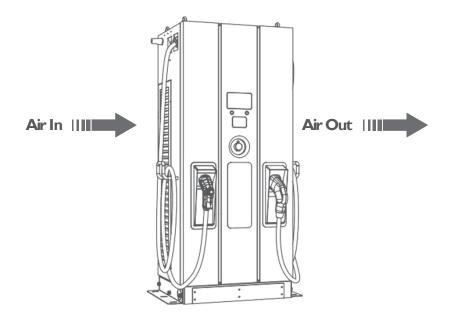


2.4 Dimensions

Main Size of Charger:(Unit: mm)



2.5 Direction of cooling Airflow





3. Installation Instruction

I. Before Installation

- Read all the instructions before using and installing this product.
- Do not use this product if power cable or charging cable have any damage.
- Do not use this product if the enclosure or charging connector are broken or open or if there is damage.
- Do not put any tool, material, finger or other body part into the charging connector or EV connector.
- Do not twist, swing, bend, drop or crush the charging cable. Never drive over it with a vehicle.



Warning: The product should be installed only by a licensed contractor and/or licensed technician in accordance with all building codes, electrical codes and safety standards.



Warning: The product should be inspected by a qualified installer prior to initial use. Under no circumstances will compliance with the information in this manual relieve user of his /her responsibilities to comply with all applicable codes and safety standards.

- Power feed must be 3 Phase Wye configuration with TN(-S)/ TT grounding systems.
- In the installation of TN(-S) system: the neutral (N) and the PE of the power distribution are directly connected to the earth. The PE of the charger equipment is directly connected to the PE of power distribution and separate conductor for PE and neutral (N).
- In the installation of TT system: the neutral (N) and the PE of the power distribution are directly connected to the earth. The PE of the charger equipment is isolated to the PE of power distribution to the earth.
- The capacity of power supply should be higher than 129kVA in order to function correctly.
- The product should be installed in free air area and keep at least 30cm (12 inches) clearance distance to all air vent of the product.
- Need sufficient space for product installation and maintenance, please keep not less than 107cm (42 inches) clearance distance from all around the product.





NOTICE

It is recommended to conduct WI-Fi and 4G signal strength while charger installation. The RSSI (Received Signal Strength Indication) value is considered as good as higher than -65dBm. Poor connection quality might interrupt charging process or data transaction.

3.2 Grounding and Safety Requirement

- The product must be connected to a grounded, metal, permanent wiring system. Connections shall comply with all applicable electrical codes. Recommend the ground resistance be less than 10Ω .
- Ensure no power is connected at all times when installing, servicing, or maintaining the charger.
- Use appropriate protection when connecting to main power distribution network.
- Use appropriate tools for each task.



CAUTION: The disconnect switch for each ungrounded conductor of AC input shall be provided by installation contractor or technician.



CAUTION: A cord extension set or second cable assembly shall not be used in addition to the cable assembly for connection of the EV to the EVSE.



Service Wiring

Ground Connection

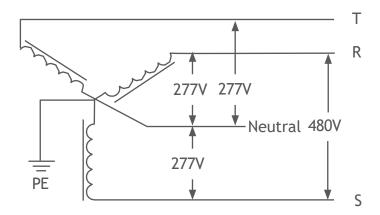
Always connect the Neutral at the service to Earth Ground. If ground is not provided by the electrical service then a grounding stake must be installed nearby. The grounding stake must be connected to the ground bar in the main breaker panel and Neutral connected to Ground at that point.

• 480Vac Three-Phase(Line to Line)

CAUTION!



This is feed from Y-connection power grid, the Standalone DC Fast Charger can connect to L1, L2 or L3, and Neutral. Earth ground must be connected to neutral at only one point, usually at the breaker panel.



480V Three-Phase Wiring Connection



DANGERS

Be Aware of High Voltage!



WARNING!

Earth Connection is Essential!



3.3 Unpack the charger

- 1. The product is direct current (DC) charger and the packing design passed the packaging simulation test. If the packaging damage caused by overturning, falling or external impact during transportation, it may cause the product damage or defects. If there is any serious damage to the packaging when receiving the goods, please notify the supplier about your findings.
- 2. The product is delivered by transport company to warehouse or specified location where it will be handed over. Transporting the charger to its final location (last mile service) is not standard included in the order.
- 3. NOTICE: The delivery truck unloads the pallet carrying the charger. The movement of the charger to its final location is the responsibility of the customer / contractor.

If the TiltWatch indicator is red (tilted over 80°)

- 1. Do not refuse the shipment / receipt.
- 2. Make a notation on the delivery receipt and inspect cabinet for damage.
- 3. If damage is discovered, leave cabinet in original package and request immediate inspection from carrier within 3 days of delivery.
- 4. Contact the supplier by mail or phone to address your findings.

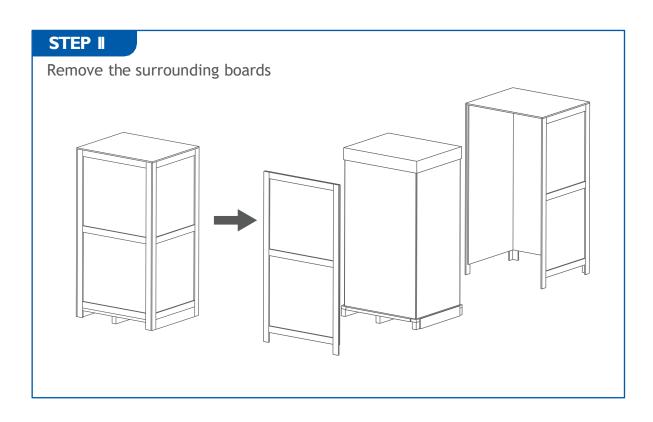


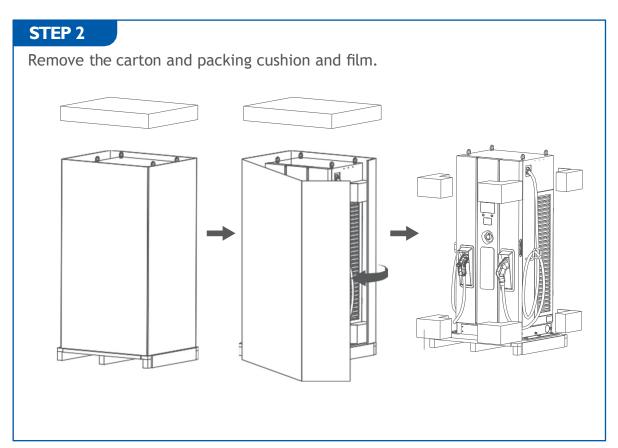


WARNING!

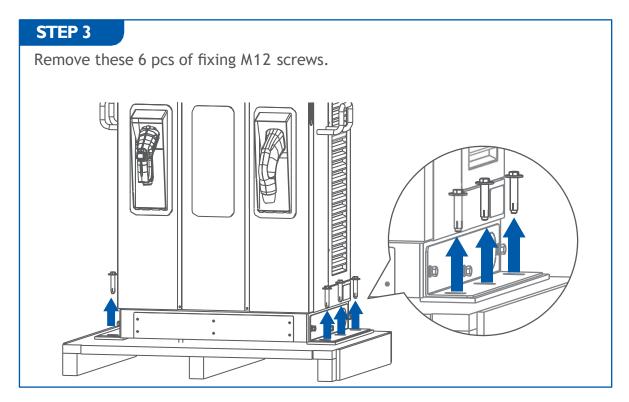
Charger weight might be 420 kg. Charger with package might be 520 kg. Be careful during unpack process.





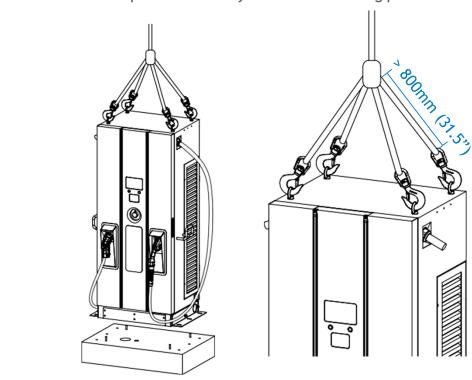






STEP 4

To use lifting eye bolts to move the EVSE, please appply 6mm(1/4 inches)diameter steel wire rope to the four eye bolts as following picture.





3.4 Recommended Tools for Installation and Inspection

Recommended Tools for Installation

| Туре | Description |
|--------------------------------------|--|
| Philips Screwdriver | No. 2 and 3 |
| Shifting Wrench | |
| Socket Screwdriver | No. 8 and 10 and 17 and 19 |
| Electrical Tape | Black / 15mm (0.6") Width |
| AC Input Cable | 95mm² (188 kcmil) at least Cable × 5 (L1,L2,L3,N,PE) recommend 600V,90°C,XLPE power cablee |
| Ring Terminal | Ring Terminal for L1, L2, L3, N(Inner Diameter: 10.5mm (0.41"), Outer Diameter: 28.5mm (1.12")) Ring Terminal for PE (Inner Diameter: 10.5mm (0.41"), Outer Diameter: 28.5mm (1.12")) |
| Crimping Pliers for Ring Terminal | Hexagonal |
| Wire Stripper | |
| Wire Cutters | |
| Crane / Forklift | <500kg(1102 lbs) |

Recommended Tools for Inspection & Commissioning

| Туре | Description |
|----------------------------------|---------------------------|
| EV or EV Simulator | Meet CHAdeMO/CCS Standard |
| Multiple Meter | 1000V |
| Current Probe | 400Amp |
| RFID Authorized Card | |
| RFID No Valid Card | |
| Door Key | |
| Needle-Nose Plier | |
| Laptop or PC & CAT6 cable | For Charger Configuration |
| Wi-Fi /4G signal quality checker | Recommended |

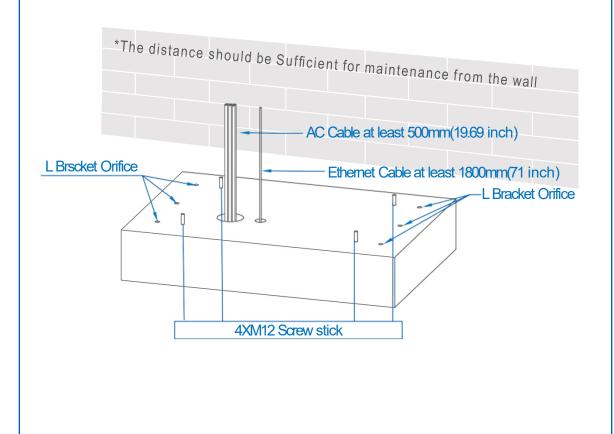


3.5 Installation Procedure

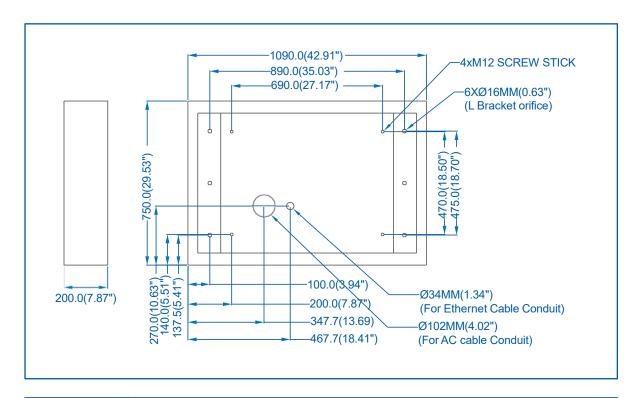
Build Concrete Base

STEP I

- 1. Build 1090mm x 750mm x 200mm (42.91" x 29.53" x 7.87") concrete base on the level to stand charger in advance.
- 2. Implant AC input cable conduit less than Φ 102mm(eg.3" PVC conduit), and SFTP Ethernet cable conduit less than Φ 34mm (eg. 1" PVC conduit).
- 3. And implant 4 pcs of M12 screw stick out the concrete base for 40 mm (1.57") to fix the charger. The positioning of these 4 pcs of M12 screws should be within \pm 2 mm (0.08") in short axis, \pm 8 mm (0.32") in long axis according to screw holes of charger.
- 4. To fit this positioning requirement, a steel plate fixture be suggested. Please create the fixture by the following drawing or order this fixture from your vendor.
- 5. The other way to fix the charger on concrete base is install 2 of L-brackets accessories outside of charger and drill the screw holes (Φ 16 mm (0.63")) on the cement base as drawing below.







STEP 2

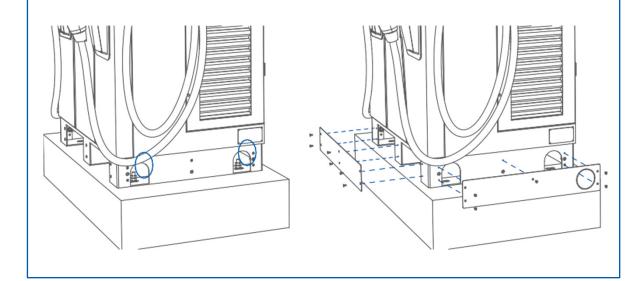
- Extend 3 phase 5 wires AC input cables from conduit of concrete base, AC cables expose at least 500mm (19.69") and these 5 wires should be with ring terminals (L1, L2, L3 & N: Inner Diameter: 10.5mm (0.41"), Outer Diameter: 28.5mm (1.12") & PE: Inner Diameter: 10.5mm (0.41"), Outer Diameter: 28.5mm (1.12")).
- The conductor cross sectional area of input power wires should be not less than 95mm² (212 kcmil). If internet is connected via Ethernet, at least 1800mm (71") of the Ethernet cable must be exposed from the conduit.



Two Methods of Fixing Charger

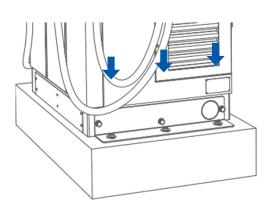
METHOD I

Lift the charger on concrete base, pull the input cable through bottom hole of charger; fasten 8 pcs of M12 screw nuts and 4 pcs M12 washers on 4 pcs of M12 screw of concrete base (2 nuts for each screw) to secure the chargers. Then fix the base cover(in the accessory pack) in charger base.



METHOD 2

If use L brackets to fix charger, secure L brackets on the cement base by 6 PCS M12 expansion bolts.

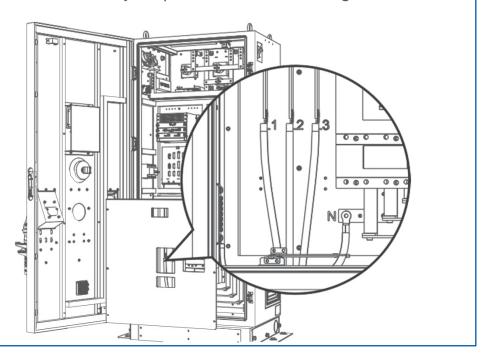




Installing Cables

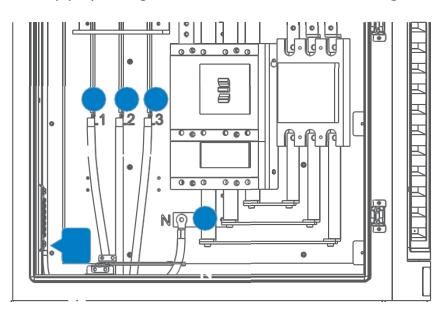
STEP I

Open front door and disassembly the protection cover for wiring:



STEP 2

Connect L1, L2, L3 and N of AC power to 4P terminal. Fasten each wire with proper screw and torque number- 180Kgf.cm/5-15 secs. Connect the PE wire (green with yellow) to Grounding position of Charger and torque number-220Kgf.cm. Keep proper length of each wires then fasten cable grand.





STEP 3

Pull AC power cables to power distribution box, connect the Protective Earth wire (Green/Yellow) to ground point of power distribution box. Neutral should be shorted with ground point to meet TN(-S) grounding system. Ethernet cable should be connected to charger RJ45 port (refer to pic. of section 4.1)

STEP 4

Wiring installation of L1, L2 and L3 of 3 Line wires and Neutral wire to external breaker Recommended breaker spec: Max. input current be not less than 300A, B curve type, Max. residual leakage current (RCD) shall be 30mA.



A 300A NFB with 30mA RCD-Type A is recommended.

STEP 5

Do inspection as section 3.6.1 to 3.6.3.

Turn on the power source and be ready for operational testing. The power supply of the Standalone DC Fast Charger will be enabled and automatically drive the information screen. Information screen will turn to Supplier charging solution screen within 30 seconds.



Not following installation instruction will cause charger damage.

STEP 6

Use adaptive flame retardants and electrical insulated foaming agent and far from conductive live parts at least 12mm or other method to seal the cable entry hole to assure the IP55 grade of the charger ,and prevent insects enter the cabinet



3.6 Installation Inspection & Commissioning

Environmental Check

| ltem | Status | Remark |
|--------------------------|--------|--|
| Ambient Temperature | | |
| Ambient Humidity | | |
| Sunshade | | Recommended but not required. |
| Rain Canopy | | Recommended for better charging experience and maintenance on rainy day. |
| Air Circulation / Drafty | | |
| Dust Level | | |
| Anti-Vandalism Measures | | |

External Infrastructure Readiness & Check

| ltem | Status | Remark |
|---------------------------------|--------|--|
| Input Wirings & Terminals | | Type/ Length/ Cross Section |
| Key & Lock of Cabinet Door | | |
| Fixing Screws | | Type / No. |
| No Fuse Breaker (NFB) | | Notice: Current rating of NFB shall be higher than 300 Amp |
| Residual Current Device (RCD) | | Maximum RCD residual current shall not excess 30mA |
| Input Electricity Capacity | | |
| Input Electricity Configuration | | Wye |
| Grounding Resistance | | <10Ω |
| Grounding System | | |
| Input Voltage & Frequency | | |
| Network Connection & Quality | | Wi-Fi ,4G > -65dBm |

Gateway International 360 EV4400-120-REV-02.18.24



EVSE Check – Static (Non-Powered)

| ltem | Status | Remark |
|--|--------|---|
| Outlook | | |
| Labeling & Warning Signs | | |
| Package (Accessory) List | | |
| Robustness of Input Wirings & connection | | Refer to section 6.1 Screw torque requirement table |

EVSE Check - Power On

| ltem | Status | Remark |
|--------------------------------|--------|--------------------|
| Screen On | | |
| Acoustic Noise | | |
| Screen Display & Function | | |
| Time Display Correctly | | |
| Network Connection Quality | | |
| Cooling Fans Operation & Noise | | |
| Led Status Indication | | |
| EVSE Setting | | |
| Function of Engineer Mode | | |
| Version of H.W. & F.W. | | |
| Remote Control & Monitoring | | |
| Backend Server Connection | | |
| Network Connection & Quality | | Wi-Fi ,4G > -65dBm |

Gateway International 360 EV4400-120-REV-02.18.24



EVSE Check - Charging

| ltem | Status | Remark |
|----------------------------------|--------|--------|
| User Authorization - RFID | | |
| User Authorization - QR Code | | |
| User Authorization -Others. | | |
| Waiting Time of Connection Check | | |
| Reading of Each Display Item | | |
| Full Charge Test | | |
| Function of Electronic Lock | | |
| Reading of Engineer Mode | | |
| Airflow & Noise of Cooling Fan | | |
| Charging Record (log) Upload | | |
| Remote Control & Monitoring | | |

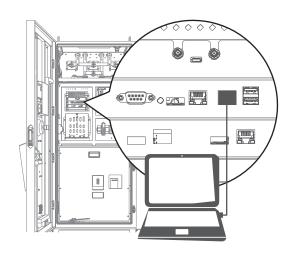
EVSE Check –System Power Button

| ltem | Status | Remark |
|----------------------------------|--------|--------|
| Emergency Stop Button & Recovery | | |

Gateway International 360 EV4400-120-REV-02.18.24



4. Network Setting



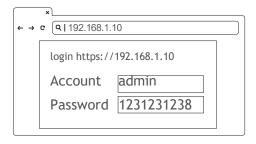
Wi-Fi Network Setting

- Laptop with RJ45 interface.
- Connect RJ45 cable from Laptop to charger's RJ45 port.
- Setup parameters in the Webservice.

| Use the following IP address: |
|-------------------------------|
| IP address: |
| Subnet mask: |
| Default gateway: |

STEP I

Before opening web browser, please enter network setting to set your IPV4 static IP to 192.168.1.1 in PC

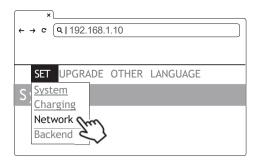


STEP 2

Open web service browser, type the IP address of charger"192.168.1.10" into the URL bar to access the web page of charger.

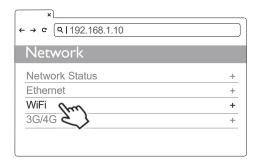
Account: admin

Password: 1231231238



STEP3

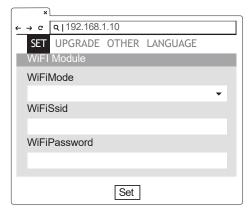
SET -> Network.



STEP 4

Select Wi-Fi Module

Select Wi-Fi modes and fill in SSID and Password according to your application, if not required, just keep default.

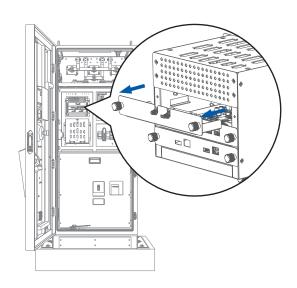


| Wi-Fi Setting | Description |
|---------------------|-----------------------------|
| Wifi Ssid | Service Set Identifier SSID |
| Wifi Password | Password to access to Wi-Fi |
| Wifi Dhcp Server | DHCP server of Wi-Fi |
| Wifi Dhcp Client | DHCP client of Wi-Fi |
| WifilpAddress | Wi-Fi IP address |
| WifiSubmask Address | Wi-Fi submask address |
| WifiGateway Address | Wi-Fi gateway address |



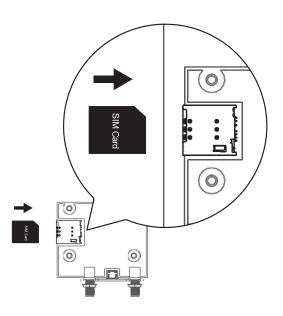
WARNING: Due to the different environmental conditions, it is recommended to conduct Wi-Fi and 4G module network signal tests before installation. The RSSI (Received Signal Strength Indication) value suggest to be higher than -65 dBm. If it is lower than this value, it may cause the risk of abnormal Wi-Fi or 4G connection quality or disconnection since the influence of external interference in the environment.

4023G/4G Setting 4020 SIM Card Installation



Step 😥

Pull out the first tray from the CSU box. And you can see the 4G/Wi-Fi module inside the cabinet.



Step 2>

Insert 3G/4G Micro SIM Card in the tray, ensure the gold contacts are facing down and the notch is located in the upper right corner. Note the tray might be damaged if insert SIM card in wrong direction.

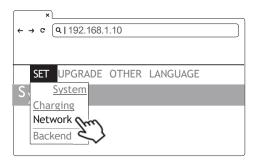


Setting and Enable 3G/4G Module



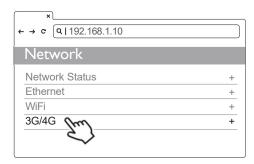
STEP I

- Please contact your SIM provider to get the APN, PPP ID and password.
 - *Note: PPP ID and password maybe options depend on your SIM provider.
- Open the web page of charger and sign-in.



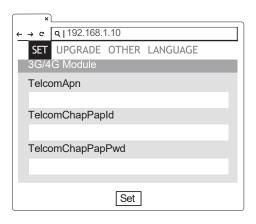
STEP 2

SET -> Network.



STEP 3

- Network -> 3G/4G Module to fill corresponding information into TelcomApn, TelcomChapPapid and TelcomChapPapPwd.
- Press"Set" to save those information. Then 3G/4G will be activated in few minutes.



| TelcomApn | APN Setting | |
|------------------|-------------------------------|--|
| TelcomChapPapId | Login ID authentication | |
| TelcomChapPapPwd | Login password authentication | |
| TelcomIpAddress | IP address | |



Time setting

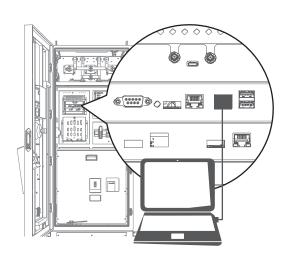
Automatic setting: The time will be adjusted automatically when the charger connects to internet.

Time server:

- time.windows.com
- cn.ntp.org.cn
- tock.stdtime.gov.tw

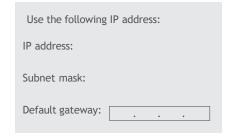
Note: Firewall and network environment may influence the time server connection

Manual setting:



STEP I

- Laptop with RJ45 interface.
- Connect RJ45 cable from Laptop to charger's RJ45 port.
- Setup parameters in the Webservice.



STEP 2

Before opening web browser, please enter network setting to set your IPV4 static IP to 192,168,1.1 in PC



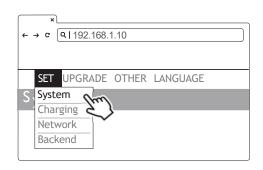
STEP 3

Open web service browser, type the IP address of charger "192.168.1.10" into the URL bar to access the web page of charger.

Account: admin

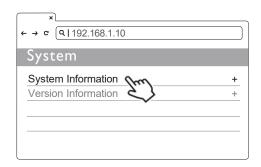
Password: 1231231238





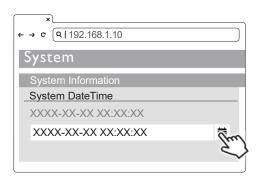
STEP 4

SET -> Network.



STEP 5

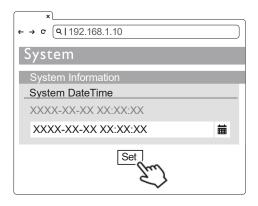
Click "System information".



STEP 6

Click system date time.

Click the calendar button on the right to set the current time.



STEP 7

After the setting is completed, click SET and wait until the setting completion window appears.



5. Operation Process

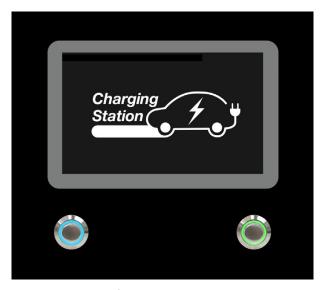
I. Operating Sequence

- System Initialization
- User Authorization
- Plug in DC Charging Connector
- Preparing for Charging
- In Charging
- Charging Terminated
- Status Messages

5.2 Operating Procedure

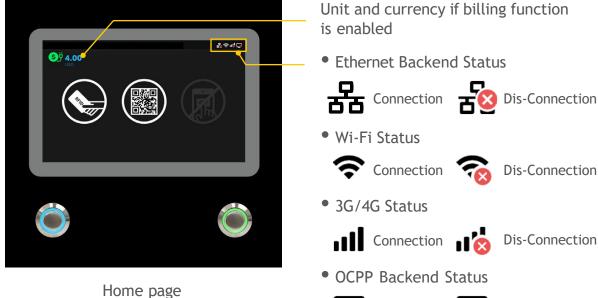
System Initialization

- When the charger is powered on, it start with the "Charging Station" Initializing page.
- You will see the below image on the screen after powering on and the system is initializing.
- The initializing process will take around 2 minutes, then shows home page.



Initializing page





Unit and currency if billing function

Ethernet Backend Status

Connection Dis-Connection









OCPP Backend Status





User Authorization

- After the system is initialized the screen will stay at Home page as below illustrated.
- Use your RFID card or mobile app to authorize the use of the EVSE.

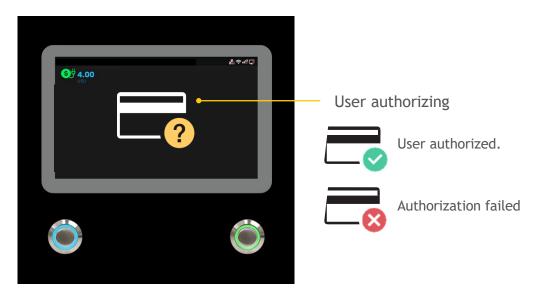


Home page

User authorization Method: RFID, QR code and mobile APP.

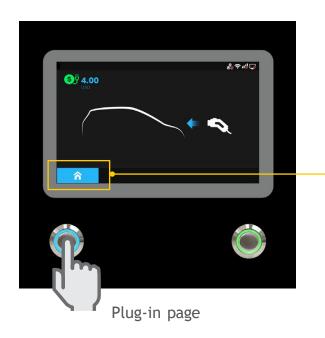
 Unauthorized method(s) will be darker on the screen if the method is disable.





Plug in Charging Connector

- After authorization the screen will ask the user to plug the charging connector into the EV charging inlet as below illustrated.
- Take the Charging connector from the charging cable holder and plug the connector into EV charging inlet. The charger will automatically detect the type of the charging connector.
- It will normally take less than 10 seconds to start the process after completing the physical connection of charging connector to charging inlet. To terminate this session, please press the left button to return to the Home page

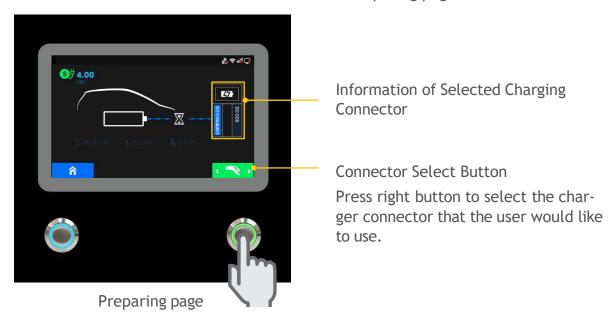


Press left button to terminate this charging session and then return to Home page.



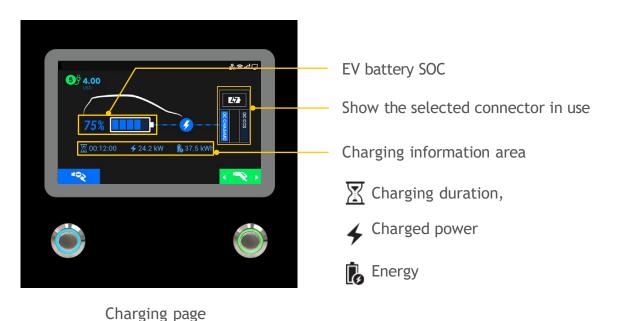
Prepare for Charging

• After authorization and plug-in process, the charger will start communicating with the vehicle and the screen will show the Preparing page as below illustrated.



Charging

• The screen will show the Charging Page as below illustrated once the charger goes into the ready to charge stage.

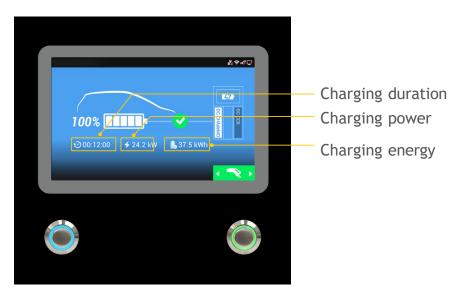




Charging Terminated



- After charging is terminated the charger system will show the Charging Summary page as below illustrated and the charging connector will automatically unlock.
- Unplug the charging connector from charging inlet of the EV and return the charging connector to charging cable holder.
- The screen will go back to the Home Page or the other charging connector's Charging Page if unplugged from the charging connector.
- During simultaneous charging the screen will go to the other charging connector's Charging Page if either charging connector is unplugged.



Charging summary page

Status Messages

 When problems occur with this charger or the charging process a status code will display on screen as below illustrated. Please follow the troubleshooting table to solve the problem.





5.3 Troubleshooting

- Please follow the instruction in the table when errors occur during the charging process.
- Or please connect the EVSE to the Internet and then contact the EVSE provider for further instructions.
- If an emergency occurs push the Emergency Stop Button to stop charging immediately.

5.4 Status Codes

*For latest status code, please visit our website.

(V0.37)

| Status Code | Description |
|-------------|---|
| 011001 | CHAdeMO output fuse blew |
| 011002 | CCS output fuse blew |
| 011003 | GB output fuse blew |
| 011004 | RCD/CCID self-test fail |
| 011005 | AC input contactor 1 welding |
| 011006 | AC input contactor 1 driving fault |
| 011007 | AC input contactor 2 welding |
| 011008 | AC input contactor 2 driving fault |
| 011009 | AC output relay welding |
| 011010 | AC output relay driving fault |
| 011011 | CHAdeMO output relay welding |
| 011012 | CHAdeMO output relay driving fault |
| 011013 | CCS output relay welding |
| 011014 | CCS output relay driving fault |
| 011015 | GB output relay welding |
| 011016 | GB output relay driving fault |
| 011017 | AC connector temperature sensor broken |
| 011018 | CHAdeMO connector temperature sensor broken |
| 011019 | CCS connector temperature sensor broken |
| 011020 | GB connector temperature sensor broken |
| 011021 | WiFi module broken |
| 011022 | 3G/4G module broken |



| Status Code | Description |
|-------------|--|
| 011023 | Aux. power module broken |
| 011024 | Relay control module /smart box broken |
| 011025 | CHAdeMO connector lock fail |
| 011026 | GB connector lock fail |
| 011027 | AC connector lock fail |
| 011028 | CHAdeMO module broken |
| 011029 | CCS module broken |
| 011030 | GBT module broken |
| 011031 | PSU module broken |
| 011032 | RCD/CCID module broken |
| 011033 | Maximum Output Current setup error |
| 011034 | Shutter fault |
| 011035 | Ble module broken |
| 011036 | Rotary switch fault |
| 011037 | CCS liquid chiller water level fault |
| 011038 | Reserved |
| 011039 | Reserved |
| 011040 | Reserved |
| 012200 | System L1 input OVP |
| 012201 | System L2 input OVP |
| 012202 | System L3 input OVP |
| 012203 | System L1 input UVP |
| 012204 | System L2 input UVP |
| 012205 | System L3 input UVP |
| 012206 | PSU L1 input OVP |
| 012207 | PSU L2 input OVP |
| 012208 | PSU L3 input OVP |
| 012209 | PSU L1 input UVP |
| 012210 | PSU L2 input UVP |
| 012211 | PSU L3 input UVP |
| 012212 | System L1 input drop |
| 012213 | System L2 input drop |



| Status Code | Description |
|-------------|-------------------------------------|
| 012214 | System L3 input drop |
| 012215 | System AC output OVP |
| 012216 | System AC L1 output OCP |
| 012217 | System CHAdeMO output OVP |
| 012218 | System CHAdeMO output OCP |
| 012219 | System CCS output OVP |
| 012220 | System CCS output OCP |
| 012221 | System GB output OVP |
| 012222 | System GB output OCP |
| 012223 | System ambient/inlet OTP |
| 012224 | System critical point OTP |
| 012225 | PSU ambient/inlet OTP |
| 012226 | PSU critical point OTP |
| 012227 | Aux. power module OTP |
| 012228 | Relay board/smart box OTP |
| 012229 | CHAdeMO connector OTP |
| 012230 | CCS connector OTP |
| 012231 | GB connector OTP |
| 012232 | AC connector OTP |
| 012233 | RCD/CCID trip |
| 012234 | CHAdeMO GFD trip |
| 012235 | CCS GFD trip |
| 012236 | GB GFD trip |
| 012237 | SPD trip |
| 012238 | Main power breaker trip |
| 012239 | Aux. power breaker trip |
| 012240 | PSU communication fail |
| 012241 | WiFi module communication fail |
| 012242 | 3G/4G module communication fail |
| 012243 | RFID module communication fail |
| 012244 | Bluetooth module communication fail |
| 012245 | LCM module communication fail |



| Status Code | Description |
|-------------|--|
| 012246 | Aux. power module communication fail |
| 012247 | Relay control boaed/smart box communication fail |
| 012248 | CCS module communication fail |
| 012249 | CHAdeMO module communication fail |
| 012250 | GBT module communication fail |
| 012251 | Emergency stop |
| 012252 | Door open |
| 012253 | System fan decay |
| 012254 | Fail to create share memory |
| 012255 | CSU initialization failed |
| 012256 | AC Ground Fault |
| 012257 | MCU self-test Fault |
| 012258 | Relay self-test Fault |
| 012259 | CHAdeMO groundfault detection timeout (GFD) |
| 012260 | CCS groundfault detection timeout (GFD) |
| 012261 | GB groundfault detection timeout (GFD) |
| 012262 | System AC L1 output Circuit Short |
| 012263 | PSU Duplicate ID |
| 012264 | PSU Output Short Circuit |
| 012265 | PSU Discharge Abnormal |
| 012266 | PSU Dc Side ShutDown |
| 012267 | PSU Failure Alarm |
| 012268 | PSU Protection Alarm |
| 012269 | PSU FanFailure Alarm |
| 012270 | PSU Input UVP |
| 012271 | PSU Input OVP |
| 012272 | PSU Walkin State |
| 012273 | PSU Power Limited State |
| 012274 | PSU Id Repeat |
| 012275 | PSU Severe Uneven Current |
| 012276 | PSU Three Phase Input Inadequate |
| 012277 | PSU Three Phase Onput Imbalance |



| Status Code | Description |
|-------------|---|
| 012278 | PSU Ffc Side ShutDown |
| 012279 | NO PSU Resource |
| 012280 | Self test Failed due to communication of Relayboard failure |
| 012281 | Self test Failed due to communication of Fanboard failure |
| 012282 | Self test Failed due to communication of Primary failure |
| 012283 | Self test Failed due to communication of Chademoboard failure |
| 012284 | Self test Failed due to communication of CCSboard failure |
| 012285 | Self test Failed due to AC Contact failure |
| 012286 | Self test Failed due to communication of PSU failure |
| 012287 | Self test Failed due to Model name is none match |
| 012288 | CCS output UVP |
| 012289 | Chademo output UVP |
| 012290 | GBT output UVP |
| 012291 | Self test Failed due to communication of GBTboard failure |
| 012292 | Self test Failed due to communication of AC failure |
| 012293 | Self test Failed due to communication of Ledboard failure |
| 012294 | AC input ovp |
| 012295 | AC input uvp |
| 012296 | CHAdeMO groundfault detection - warning |
| 012297 | CCS groundfault detection - warning |
| 012298 | GB groundfault detection - warning |
| 012299 | System AC L2 output OCP |
| 012300 | System AC L3 output OCP |
| 012301 | System AC L2 output Circuit Short |
| 012302 | System AC L3 output Circuit Short |
| 012303 | CCS liquid chiller water level warning |
| 012304 | disconnected from power cabinet |
| 012305 | Meter communication timeout |
| 012306 | The dip switch of the PSU may be incorrect |
| 012307 | Psu Fuse Burn-Out |
| 012308 | Psu Pfc And Dcdc Communication Fault |
| 012309 | Psu Bus Voltage Unbalance |



| Status Code | Description |
|-------------|---|
| 012310 | Psu Bus Over Voltage |
| 012311 | Psu Bus Voltage Abnormal |
| 012312 | Psu Bus Under Voltage |
| 012313 | Psu Input Phase Loss |
| 012314 | Psu Fan Full Speed |
| 012315 | Psu Temperature Power Limit |
| 012316 | Psu Ac Power Limit |
| 012317 | Psu Dcdc Eeprom Fault |
| 012318 | Psu Pfc Eeprom Fault |
| 012319 | Psu Dcdc Over Voltage |
| 012320 | System CHAdeMO output UCP |
| 012321 | System CCS output UCP |
| 012322 | System GBT output UCP |
| 012323 | System Chiller output OTP |
| 012324 | Connector 1 detects abnormal voltage on the output line |
| 012325 | Connector 2 detects abnormal voltage on the output line |
| 012326 | System task is lost |
| 012327 | Reserved |
| 012344 | Meter IC communication timeout |
| 012345 | Pilot negative error |
| 013600 | Normal stop charging by user |
| 013601 | Charging Time's up |
| 013602 | Replace system air filter |
| 013603 | Reach to CHAdeMO max. plugging times. |
| 013604 | Reach to CCS max. plugging times. |
| 013605 | Reach to GB max. plugging times. |
| 013606 | Reach to AC max. plugging times. |
| 013607 | CSU fimrware update fail |
| 013608 | CHAdeMO Module fimrware update fail |
| 013609 | CCS Module fimrware update fail |
| 013610 | GB Module fimrware update fail |
| 013611 | Aux. power module fimrware update fail |



| Status Code | Description |
|-------------|---|
| 013612 | Relay control module fimrware update fail |
| 013613 | LCM module fimrware update fail |
| 013614 | Bluetooth module fimrware update fail |
| 013615 | WiFi module fimrware update fail |
| 013616 | 3G/4G module fimrware update fail |
| 013617 | SMR fimrware update fail |
| 013618 | RFID module fimrware update fail |
| 013619 | configured by USB flash drive |
| 013620 | configured by backend |
| 013621 | configured by webage |
| 013622 | disconnected from Internet through Ethernet |
| 013623 | disconnected from Internet through WiFi |
| 013624 | disconnected from Internet through 3G/4G |
| 013625 | disconnected from AP through WiFi |
| 013626 | disconnected from APN through 3G/4G |
| 013627 | WiFi disabled (separated charger only) |
| 013628 | 4G disabled (separated charger only) |
| 013629 | Reserved |
| 013630 | Reserved |
| 013631 | Reserved |
| 023700 | CHAdeMO EV communication Fail |
| 023701 | CCS EV communication Fail |
| 023702 | GB EV communication Fail |
| 023703 | AC: pilot fault |
| 023704 | CHAdeMO: battery malfunction |
| 023705 | CHAdeMO: no charging permission |
| 023706 | CHAdeMO: battery incompatibility |
| 023707 | CHAdeMO: battery OVP |
| 023708 | CHAdeMO: battery UVP |
| 023709 | CHAdeMO: battery OTP |
| 023710 | CHAdeMO: battery current difference |
| 023711 | CHAdeMO: battery voltage difference |



| Status Code | Description |
|-------------|---|
| 023712 | CHAdeMO: shift position |
| 023713 | CHAdeMO: battery other fault |
| 023714 | CHAdeMO: charging system error |
| 023715 | CHAdeMO: ev normal stop |
| 023716 | CHAdeMO: connector temperature sensor broken |
| 023717 | CHAdeMO: connector lock fail |
| 023718 | CHAdeMO: d1 on no receive |
| 023719 | CHAdeMO: bms k to j on timeout |
| 023720 | CHAdeMO: bms charge allow timeout |
| 023721 | CHAdeMO: wait groundfault timeout |
| 023722 | CHAdeMO: bms ev relay on timeout |
| 023723 | CHAdeMO: bms req current timeout |
| 023724 | CHAdeMO: bms k to j off timeout |
| 023725 | CHAdeMO: bms ev relay off timeout |
| 023726 | CHAdeMO: adc more than 10v |
| 023727 | CHAdeMO: adc more than 20v |
| 023728 | CHAdeMO: bms charge before stop |
| 023729 | CHAdeMO: charger get normal stop cmd |
| 023730 | CHAdeMO: charger get emergency stop cmd |
| 023731 | CHAdeMO: isolation result fail |
| 023732 | CHAdeMO: mother board miss link |
| 023733 | CHAdeMO: output voltage more than limit |
| 023734 | CHAdeMO: req current more than limit |
| 023735 | CHAdeMO: re capability bms eqr current exceed |
| 023736 | CHAdeMO: charge remaining count done |
| 023737 | CCS_EVCC_EVErrorCode_FAILED_RESSTemperatureInhibit |
| 023738 | CCS_EVCC_EVErrorCode_FAILED_EVShiftPosition |
| 023739 | CCS_EVCC_EVErrorCode_FAILED_ChargerConnectorLockFault |
| 023740 | CCS_EVCC_EVErrorCode_FAILED_EVRESSMalfunction |
| 023741 | CCS_EVCC_EVErrorCode_FAILED_ChargingCurrentdifferential |
| 023742 | CCS_EVCC_EVErrorCode_FAILED_ChargingVoltageOutOfRange |
| 023743 | CCS_EVCC_EVErrorCode_FAILED_ChargingSystemIncompatibility |



| Status Code | Description |
|-------------|---|
| 023744 | CCS_EVCC_EVErrorCode_FAILED_EmergencyEvent |
| 023745 | CCS_EVCC_EVErrorCode_FAILED_Breaker |
| 023746 | CCS_EVCC_EVErrorCode_FAILED_NoData |
| 023747 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_DIN_A |
| 023748 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_DIN_B |
| 023749 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_DIN_C |
| 023750 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_ISO_1 |
| 023751 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_ISO_2 |
| 023752 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_ISO_3 |
| 023753 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_OEM_1 |
| 023754 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_OEM_2 |
| 023755 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_OEM_3 |
| 023756 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_OEM_4 |
| 023757 | CCS_EVCC_EVErrorCode_FAILED_reserved_by_OEM_5 |
| 023758 | CCS_SECC_ResponseCode_FAILED_SequenceError |
| 023759 | CCS_SECC_ResponseCode_FAILED_SignatureError |
| 023760 | CCS_SECC_ResponseCode_FAILED_UnknownSession |
| 023761 | CCS_SECC_ResponseCode_FAILED_ServiceIDInvalid |
| 023762 | CCS_SECC_ResponseCode_FAILED_Payment SelectionInvalid |
| 023763 | CCS_SECC_ResponseCode_FAILED_IdentificationSelectionInvalid |
| 023764 | CCS_SECC_ResponseCode_FAILED_ServiceSelectionInvalid |
| 023765 | CCS_SECC_ResponseCode_FAILED_CertificateExpired |
| 023766 | CCS_SECC_ResponseCode_FAILED_CertificateNotYetValid |
| 023767 | CCS_SECC_ResponseCode_FAILED_CertificateRevoked |
| 023768 | CCS_SECC_ResponseCode_FAILED_NoCertificateAvailable |
| 023769 | CCS_SECC_ResponseCode_FAILED_CertChainError |
| 023770 | CCS_SECC_ResponseCode_FAILED_CertValidationError |
| 023771 | CCS_SECC_ResponseCode_FAILED_CertVerificationError |
| 023772 | CCS_SECC_ResponseCode_FAILED_ContractCanceled |
| 023773 | CCS_SECC_ResponseCode_FAILED_ChallengeInvalid |
| 023774 | CCS_SECC_ResponseCode_FAILED_WrongEnergyTransferMode |
| 023775 | CCS_SECC_ResponseCode_FAILED_WrongChargeParameter |



| Status Code | Description |
|-------------|--|
| 023776 | CCS_SECC_ResponseCode_FAILED_ChargingProfileInvalid |
| 023777 | CCS_SECC_ResponseCode_FAILED_TariffSelectionInvalid |
| 023778 | CCS_SECC_ResponseCode_FAILED_EVSEPresentVoltageToLow |
| 023779 | CCS_SECC_ResponseCode_FAILED_PowerDeliveryNotApplied |
| 023780 | CCS_SECC_ResponseCode_FAILED_MeteringSignatureNotValid |
| 023781 | CCS_SECC_ResponseCode_FAILED_NoChargeServiceSelected |
| 023782 | CCS_SECC_ResponseCode_FAILED_ContactorError |
| 023783 | CCS_SECC_ResponseCode_FAILED_ CertificateNotAllowedAtThisEVSE |
| 023784 | CCS_SECC_ResponseCode_FAILED_GAChargeStop |
| 023785 | CCS_SECC_ResponseCode_FAILED_AlignmentError |
| 023786 | CCS_SECC_ResponseCode_FAILED_ACDError |
| 023787 | CCS_SECC_ResponseCode_FAILED_AssociationError |
| 023788 | CCS_SECC_ResponseCode_FAILED_EVSEChargeAbort |
| 023789 | CCS_SECC_ResponseCode_FAILED_NoSupportedApp-Protocol |
| 023790 | CCS_SECC_ResponseCode_FAILED_ContractNotAccepted |
| 023791 | CCS_SECC_ResponseCode_FAILED_MOUnknown |
| 023792 | CCS_SECC_ResponseCode_FAILED_OEM_Prov_CertificateRevoke |
| 023793 | CCS_SECC_ResponseCode_FAILED_OEM_SubCA1_ CertificateRevoked |
| 023794 | CCS_SECC_ResponseCode_FAILED_OEM_SubCA2_ CertificateRevoked |
| 023795 | CCS_SECC_ResponseCode_FAILED_OEM_RootCA_ CertificateRevoked |
| 023796 | CCS_SECC_ResponseCode_FAILED_MO_Prov_CertificateRevoked |
| 023797 | CCS_SECC_ResponseCode_FAILED_MO_SubCA1_ CertificateRevoked |
| 023798 | CCS_SECC_ResponseCode_FAILED_MO_SubCA2_ CertificateRevoked |
| 023799 | CCS_SECC_ResponseCode_FAILED_MO_RootCA_ CertificateRevoked |
| 023800 | CCS_SECC_ResponseCode_FAILED_CPS_Prov_CertificateRevoked |



| Status Code | Description |
|-------------|--|
| 023801 | CCS_SECC_ResponseCode_FAILED_CPS_SubCA1_ CertificateRevoked |
| 023802 | CCS_SECC_ResponseCode_FAILED_CPS_SubCA2_ CertificateRevoked |
| 023803 | CCS_SECC_ResponseCode_FAILED_CPS_RootCA_ CertificateRevoked |
| 023804 | CCS_SECC_ResponseCode_FAILED_reserved_1 |
| 023805 | CCS_SECC_ResponseCode_FAILED_reserved_2 |
| 023806 | CCS_SECC_ResponseCode_FAILED_reserved_3 |
| 023807 | CCS_SECC_ResponseCode_FAILED_reserved_4 |
| 023808 | CCS_SECC_ResponseCode_FAILED_reserved_5 |
| 023809 | CCS_SECC_TIMEOUT_SLAC_TT_EVSE_SLAC_init |
| 023810 | CCS_SECC_TIMEOUT_SLAC_TP_match_response |
| 023811 | CCS_SECC_TIMEOUT_CM_START_ATTEN_CHAR_IND |
| 023812 | CCS_SECC_TIMEOUT_SLAC_TT_EVSE_match_MNBC |
| 023813 | CCS_SECC_TIMEOUT_SLAC_TP_EVSE_avg_atten_calc |
| 023814 | CCS_SECC_TIMEOUT_SLAC_CM_ATTEN_CHAR_RSP |
| 023815 | CCS_SECC_TIMEOUT_SLAC_CM_VALIDATE_REQ_1STCM_SLAC_ MATCH_REQ |
| 023816 | CCS_SECC_TIMEOUT_SLAC_TT_EVSE_assoc_session |
| 023817 | CCS_SECC_TIMEOUT_SLAC_TT_EVSE_vald_toggle |
| 023818 | CCS_SECC_TIMEOUT_SLAC_CM_MNBC_SOUND_IND |
| 023819 | CCS_SECC_TIMEOUT_SLAC_CM_VALIDATE_REQ_2NDCM_SLAC_ MATCH_REQ |
| 023820 | CCS_SECC_TIMEOUT_SLAC_reserved_3 |
| 023821 | CCS_SECC_TIMEOUT_SLAC_reserved_4 |
| 023822 | CCS_SECC_TIMEOUT_SLAC_reserved_5 |
| 023823 | CCS_SECC_TIMEOUT_SLACC_SDP_UDP_TT_match_join |
| 023824 | CCS_SECC_TIMEOUT_SLACC_SDP_TCP_TT_match_join |
| 023825 | CCS_SECC_TIMEOUT_SLACC_SDP_TP_amp_map_exchange |
| 023826 | CCS_SECC_TIMEOUT_SLACC_SDP_TP_link_ready_notification |
| 023827 | CCS_SECC_TIMEOUT_SLACC_SDP_reserved_1 |
| 023828 | CCS_SECC_TIMEOUT_SLACC_SDP_reserved_2 |



| Status Code | Description |
|-------------|---|
| 023829 | CCS_SECC_TIMEOUT_SLACC_SDP_reserved_3 |
| 023830 | CCS_SECC_TIMEOUT_SLACC_SDP_reserved_4 |
| 023831 | CCS_SECC_TIMEOUT_SLACC_SDP_reserved_5 |
| 023832 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ SupportedAppProtocolRes |
| 023833 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ SessionSetupRes |
| 023834 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ ServiceDiscoveryRes |
| 023835 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ ServicePaymentSelectionRes |
| 023836 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ ContractAuthenticationRes |
| 023837 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ ChargeParameterDiscoveryRes |
| 023838 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ PowerDeliveryRes |
| 023839 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ CableCheckRes |
| 023840 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ PreChargeRes |
| 023841 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ CurrentDemandRes |
| 023842 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ WeldingDetectionRes |
| 023843 | CCS_SECC_TIMEOUT_V2G_Msg_Performance_Time_ SessionStopRes |
| 023844 | CCS_SECC_TIMEOUT_V2G_Sequence_Time |
| 023845 | CCS_SECC_TIMEOUT_V2G_ReadyToCharge_Performance_Time |
| 023846 | CCS_SECC_TIMEOUT_V2G_CommunicationSetup_Performance_ Time |
| 023847 | CCS_SECC_TIMEOUT_V2G_CableCheck_Performance_Time |
| 023848 | CCS_SECC_TIMEOUT_V2G_CPState_Detection_Time |
| 023849 | CCS_SECC_TIMEOUT_V2G_CPOscillator_Retain_Time |



| Status Code | Description | | | | | |
|-------------|--|--|--|--|--|--|
| 023850 | CCS_SECC_TIMEOUT_V2G_PreCharge_Performace_Time | | | | | |
| 023851 | CCS_SECC_TIMEOUT_V2G_reserved_2 | | | | | |
| 023852 | CCS_SECC_TIMEOUT_V2G_reserved_3 | | | | | |
| 023853 | CS_SECC_TIMEOUT_V2G_reserved_4 | | | | | |
| 023854 | CCS_SECC_TIMEOUT_V2G_reserved_5 | | | | | |
| 023855 | CCS_CAN_TIMEOUT_TP_GET_EV_TARGET_INFO | | | | | |
| 023856 | CCS_CAN_TIMEOUT_TT_GET_EV_TARGET_INFO | | | | | |
| 023857 | CCS_CAN_TIMEOUT_TP_GET_EV_BATTERY_INFO | | | | | |
| 023858 | CCS_CAN_TIMEOUT_TT_GET_EV_BATTERY_INFO | | | | | |
| 023859 | CCS_CAN_TIMEOUT_TP_EV_STOP_EVENT | | | | | |
| 023860 | CCS_CAN_TIMEOUT_TT_EV_STOP_EVENT | | | | | |
| 023861 | CCS_CAN_TIMEOUT_TP_EVSE_STOP_EVENT | | | | | |
| 023862 | CCS_CAN_TIMEOUT_TT_EVSE_STOP_EVENT | | | | | |
| 023863 | CCS_CAN_TIMEOUT_TP_GET_MISC_INFO | | | | | |
| 023864 | CCS_CAN_TIMEOUT_TT_GET_MISC_INFO | | | | | |
| 023865 | CCS_CAN_TIMEOUT_TP_DOWNLOAD_REQUEST | | | | | |
| 023866 | CCS_CAN_TIMEOUT_TT_DOWNLOAD_REQUEST | | | | | |
| 023867 | CCS_CAN_TIMEOUT_TP_START_BLOCK_TRANSFER | | | | | |
| 023868 | CCS_CAN_TIMEOUT_TT_START_BLOCK_TRANSFER | | | | | |
| 023869 | CCS_CAN_TIMEOUT_TP_DATA_TRANSFER | | | | | |
| 023870 | CCS_CAN_TIMEOUT_TT_DATA_TRANSFER | | | | | |
| 023871 | CCS_CAN_TIMEOUT_TP_DOWNLOAD_FINISH | | | | | |
| 023872 | CCS_CAN_TIMEOUT_TT_DOWNLOAD_FINISH | | | | | |
| 023873 | CCS_CAN_TIMEOUT_TP_ISOLATION_STATUS | | | | | |
| 023874 | CCS_CAN_TIMEOUT_TT_ISOLATION_STATUS | | | | | |
| 023875 | CCS_CAN_TIMEOUT_TP_CONNECTOR_INFO | | | | | |
| 023876 | CCS_CAN_TIMEOUT_TT_CONNECTOR_INFO | | | | | |
| 023877 | CCS_CAN_TIMEOUT_TT_RTC_INFO | | | | | |
| 023878 | CCS_CAN_TIMEOUT_TP_RTC_INFO | | | | | |
| 023879 | CCS_CAN_TIMEOUT_TP_EVSE_PRECHARGE_INFO | | | | | |
| 023880 | CCS_CAN_TIMEOUT_TT_EVSE_PRECHARGE_INFO | | | | | |
| 023881 | CCS_CAN_TIMEOUT_MSG_Sequence | | | | | |



| Status Code | Description | | | | |
|-------------|--|--|--|--|--|
| 023882 | CCS_CAN_MSG_Unrecognized_CMD_ID | | | | |
| 023883 | CCS_SECC_DIN_Msg_Decode_Error | | | | |
| 023884 | CCS_SECC_DIN_Msg_Encode_Error | | | | |
| 023885 | CCS_SECC_ISO1_Msg_Decode_Error | | | | |
| 023886 | CCS_SECC_ISO1_Msg_Encode_Error | | | | |
| 023887 | CCS_SECC_ISO2_Msg_Decode_Error | | | | |
| 023888 | CCS_SECC_ISO2_Msg_Encode_Error | | | | |
| 023889 | CCS_SECC_CP_State_Error | | | | |
| 023890 | CCS_SECC_Unexpected_60V_Before_Charing_Error | | | | |
| 023891 | CCS_SECC_Not_Ready_For_Charging | | | | |
| 023892 | CCS_SECC_TIMEOUT_QCA7000_COMM (The firmware code of QCA7000 may not be installed, yet) | | | | |
| 023893 | CCS_SECC_FAIL_QCA7000_SETKEY | | | | |
| 023894 | Reserved | | | | |
| 023895 | Reserved | | | | |
| 023896 | Reserved | | | | |
| 023897 | Reserved | | | | |
| 023898 | Reserved | | | | |
| 023899 | Reserved | | | | |
| 023900 | GBT_LOS_CC1 | | | | |
| 023901 | GBT_CONNECTOR_LOCK_FAIL | | | | |
| 023902 | GBT_BATTERY_INCOMPATIBLE | | | | |
| 023903 | GBT_BMS_BROAA_TIMEOUT | | | | |
| 023904 | GBT_CSU_PRECHARGE_TIMEOUT | | | | |
| 023905 | GBT_BMS_PRESENT_VOLTAGE_FAULT | | | | |
| 023906 | GBT_BMS_VOLTAGE_OVER_RANGE | | | | |
| 023907 | GBT_BSM_CHARGE_ALLOW_00_10MIN_COUUNTDONE | | | | |
| 023908 | GBT_WAIT_GROUNDFAULT_TIMEOUT | | | | |
| 023909 | GBT_ADC_MORE_THAN_10V | | | | |
| 023910 | GBT_ADC_MORE_THAN_60V | | | | |
| 023911 | GBT_CHARGER_GET_NORMAL_STOP_CMD | | | | |
| 023912 | GBT_CHARGER_GET_EMERGENCY_STOP_CMD | | | | |



| Status Code | Description | | | | |
|-------------|---|--|--|--|--|
| 023913 | GBT_ISOLATION_RESULT_FAIL | | | | |
| 023914 | GBT_MOTHER_BOARD_MISS_LINK | | | | |
| 023915 | GBT_OUTPUT_VOLTAGE_MORE_THAN_LIMIT | | | | |
| 023916 | GBT_REQ_CURRENT_MORE_THAN_LIMIT | | | | |
| 023917 | GBT_OUTPUT_VOLTAGE_MORE_THAN_10_PERCENT | | | | |
| 023918 | GBT_OUTPUT_VOLTAGE_DIFF_BCS_5_PERCENT | | | | |
| 023919 | GBT_STOP_ADC_MORE_THAN_10V | | | | |
| 023920 | Reserved | | | | |
| 023921 | Reserved | | | | |
| 023922 | Reserved | | | | |
| 023923 | Reserved | | | | |
| 023924 | Reserved | | | | |
| 023925 | Reserved | | | | |
| 023926 | Reserved | | | | |
| 023927 | Reserved | | | | |
| 023928 | Reserved | | | | |
| 023929 | Reserved | | | | |
| 023930 | GBT_CEM_BHM_TIMEOUT | | | | |
| 023931 | GBT_CEM_BRM_TIMEOUT | | | | |
| 023932 | GBT_CEM_BCP_TIMEOUT | | | | |
| 023933 | GBT_CEM_BRO_TIMEOUT | | | | |
| 023934 | GBT_CEM_BCL_TIMEOUT | | | | |
| 023935 | GBT_CEM_BCS_TIMEOUT | | | | |
| 023936 | GBT_CEM_BSM_TIMEOUT | | | | |
| 023937 | GBT_CEM_BST_TIMEOUT | | | | |
| 023938 | GBT_CEM_BSD_TIMEOUT | | | | |
| 023939 | GBT_CEM_BEM_OTHER_TIMEOUT | | | | |
| 023940 | GBT_BEM_CRM_TIMEOUT | | | | |
| 023941 | GBT_BEM_CRMAA_TIMEOUT | | | | |
| 023942 | GBT_BEM_CTS_CML_TIMEOUT | | | | |
| 023943 | GBT_BEM_CRO_TIMEOUT | | | | |
| 023944 | GBT_BEM_CCS_TIMEOUT | | | | |



| Status Code | Description | | | | | |
|-------------|------------------------------|--|--|--|--|--|
| 023945 | GBT_BEM_CST_TIMEOUT | | | | | |
| 023946 | GBT_BEM_CSD_TIMEOUT | | | | | |
| 023947 | GBT_BEM_BEM_OTHER_TIMEOUT | | | | | |
| 023948 | Reserved | | | | | |
| 023949 | Reserved | | | | | |
| 023950 | GBT_BST_SOC_GOAL | | | | | |
| 023951 | GBT_BST_TOTAL_VOLTAGE_GOAL | | | | | |
| 023952 | GBT_BST_CELL_VOLTAGE_GOAL | | | | | |
| 023953 | GBT_BST_GET_CST | | | | | |
| 023954 | GBT_BST_ISOLATION | | | | | |
| 023955 | GBT_BST_OUTPUT_CONNECTOR_OTP | | | | | |
| 023956 | GBT_BST_COMPONEN | | | | | |
| 023957 | GBT_BST_CHARGE_CONNECTOR | | | | | |
| 023958 | GBT_BST_OTP | | | | | |
| 023959 | GBT_BST_OTHER | | | | | |
| 023960 | GBT_BST_HIGH_V | | | | | |
| 023961 | GBT_BST_CC2 | | | | | |
| 023962 | GBT_BST_CURRENT | | | | | |
| 023963 | GBT_BST_VOLTAGE | | | | | |
| 023964 | GBT_GET_BST_NO_REASON | | | | | |
| 023965 | Reserved | | | | | |
| 023966 | Reserved | | | | | |
| 023967 | Reserved | | | | | |
| 023968 | Reserved | | | | | |
| 023969 | Reserved | | | | | |
| 023970 | GBT_BSM_CELL_OVER_VOLTAGE | | | | | |
| 023971 | GBT_BSM_CELL_UNDER_VOLTAGE | | | | | |
| 023972 | GBT_BSM_OVER_SOC | | | | | |
| 023973 | GBT_BSM_UNDER_SOC | | | | | |
| 023974 | GBT_BSM_CURRENT | | | | | |
| 023975 | GBT_BSM_TEMPERATURE | | | | | |
| 023976 | GBT_BSM_ISOLATE | | | | | |



| Status Code | Description | | | | |
|-------------|---|--|--|--|--|
| 023977 | GBT_BSM_OUTPUT_CONNECTOR | | | | |
| 023978 | | | | | |
| 023979 | EV full charging | | | | |
| 023980 | ERROR_CODE_CHADEMO_BMS_CHARGE_ALLOW_ERROR | | | | |
| 023981 | ERROR_CODE_CHADEMO_OUTPUT_VOLTAGE_MORE_THAN_10_ PERCENT | | | | |
| 023982 | ERROR_CODE_CHADEMO_ADC_LESS_THAN_10V | | | | |
| 023983 | STOP by EV with unknow reason | | | | |
| 033900 | disconnected from backend through Ethernet | | | | |
| 033901 | disconnected from backend through WiFi | | | | |
| 033902 | disconnected from backend through 3G/4G | | | | |
| 033903 | Remote start charging by backend | | | | |
| 033904 | Remote stop charging by backend | | | | |
| 033905 | Remote reset by backend | | | | |
| 033906 | Reserved | | | | |
| 033907 | Reserved | | | | |
| 041004 | RCD/CCID self-test fail | | | | |
| 041005 | AC input contactor 1 welding | | | | |
| 041006 | AC input contactor 1 driving fault | | | | |
| 041007 | AC input contactor 2 welding | | | | |
| 041008 | AC input contactor 2 driving fault | | | | |
| 041009 | AC output relay welding | | | | |
| 041010 | AC output relay driving fault | | | | |
| 041017 | AC connector temperature sensor broken | | | | |
| 041021 | WiFi module broken | | | | |
| 041022 | 3G/4G module broken | | | | |
| 041023 | Aux. power module broken | | | | |
| 041024 | Relay control module /smart box broken | | | | |
| 041031 | PSU module broken | | | | |
| 041032 | RCD/CCID module broken | | | | |
| 041033 | Maximum Output Current setup error | | | | |
| 041034 | Shutter fault | | | | |



| Status Code | Description | | | | |
|-------------|-------------------------------------|--|--|--|--|
| 041035 | Ble module broken | | | | |
| 041036 | Rotary switch fault | | | | |
| 042200 | System L1 input OVP | | | | |
| 042201 | ystem L2 input OVP | | | | |
| 042202 | System L3 input OVP | | | | |
| 042203 | System L1 input UVP | | | | |
| 042204 | System L2 input UVP | | | | |
| 042205 | System L3 input UVP | | | | |
| 042206 | PSU L1 input OVP | | | | |
| 042207 | PSU L2 input OVP | | | | |
| 042208 | PSU L3 input OVP | | | | |
| 042209 | PSU L1 input UVP | | | | |
| 042210 | PSU L2 input UVP | | | | |
| 042211 | PSU L3 input UVP | | | | |
| 042212 | System L1 input drop | | | | |
| 042213 | System L2 input drop | | | | |
| 042214 | System L3 input drop | | | | |
| 042223 | System ambient/inlet OTP | | | | |
| 042224 | System critical point OTP | | | | |
| 042225 | PSU ambient/inlet OTP | | | | |
| 042226 | PSU critical point OTP | | | | |
| 042227 | Aux. power module OTP | | | | |
| 042228 | Relay board/smart box OTP | | | | |
| 042232 | AC connector OTP | | | | |
| 042233 | RCD/CCID trip | | | | |
| 042237 | SPD trip | | | | |
| 042238 | Main power breaker trip | | | | |
| 042239 | Aux. power breaker trip | | | | |
| 042240 | PSU communication fail | | | | |
| 042241 | WiFi module communication fail | | | | |
| 042242 | 3G/4G module communication fail | | | | |
| 042244 | Bluetooth module communication fail | | | | |



| Status Code | Description | | | | |
|-------------|---|--|--|--|--|
| 042246 | Aux. power module communication fail | | | | |
| 042247 | Relay control boaed/smart box communication fail | | | | |
| 042251 | Emergency stop | | | | |
| 042252 | Door open | | | | |
| 042253 | System fan decay | | | | |
| 042254 | Fail to create share memory | | | | |
| 042255 | CSU initialization failed | | | | |
| 042257 | MCU self-test Fault | | | | |
| 042258 | Relay self-test Fault | | | | |
| 042262 | System AC L1 output Circuit Short | | | | |
| 042263 | PSU Duplicate ID | | | | |
| 042264 | PSU Output Short Circuit | | | | |
| 042265 | PSU Discharge Abnormal | | | | |
| 042266 | PSU Dc Side ShutDown | | | | |
| 042267 | PSU Failure Alarm | | | | |
| 042268 | PSU Protection Alarm | | | | |
| 042269 | PSU FanFailure Alarm | | | | |
| 042270 | PSU Input UVP | | | | |
| 042271 | PSU Input OVP | | | | |
| 042272 | PSU WalkIn State | | | | |
| 042273 | PSU Power Limited State | | | | |
| 042274 | PSU Id Repeat | | | | |
| 042275 | PSU Severe Uneven Current | | | | |
| 042276 | PSU Three Phase Input Inadequate | | | | |
| 042277 | PSU Three Phase Onput Imbalance | | | | |
| 042278 | PSU Ffc Side ShutDown | | | | |
| 042279 | NO PSU Resource | | | | |
| 042280 | Self test Failed due to communication of Relayboard failure | | | | |
| 042281 | Self test Failed due to communication of Fanboard failure | | | | |
| 042282 | Self test Failed due to communication of Primary failure | | | | |
| 042283 | Self test Failed due to communication of Chademoboard failure | | | | |
| 042284 | Self test Failed due to communication of CCSboard failure | | | | |



| Status Code | Description | | | | |
|-------------|---|--|--|--|--|
| 042285 | Self test Failed due to AC Contact failure | | | | |
| 042286 | Self test Failed due to communication of PSU failure | | | | |
| 042287 | Self test Failed due to Model name is none match | | | | |
| 042291 | Self test Failed due to communication of GBTboard failure | | | | |
| 042292 | Self test Failed due to communication of AC failure | | | | |
| 042293 | Self test Failed due to communication of Ledboard failure | | | | |
| 042294 | AC input ovp | | | | |
| 042295 | AC input uvp | | | | |
| 042299 | System AC L2 output OCP | | | | |
| 042300 | System AC L3 output OCP | | | | |
| 042301 | System AC L2 output Circuit Short | | | | |
| 042302 | System AC L3 output Circuit Short | | | | |
| 042304 | disconnected from dispenser | | | | |
| 042305 | Meter communication timeout | | | | |
| 042306 | The dip switch of the PSU may be incorrect | | | | |
| 042307 | Psu Fuse Burn-Out | | | | |
| 042308 | Psu Pfc And Dcdc Communication Fault | | | | |
| 042309 | Psu Bus Voltage Unbalance | | | | |
| 042310 | Psu Bus Over Voltage | | | | |
| 042311 | Psu Bus Voltage Abnormal | | | | |
| 042312 | Psu Bus Under Voltage | | | | |
| 042313 | Psu Input Phase Loss | | | | |
| 042314 | Psu Fan Full Speed | | | | |
| 042315 | Psu Temperature Power Limit | | | | |
| 042316 | Psu Ac Power Limit | | | | |
| 042317 | Psu Dcdc Eeprom Fault | | | | |
| 042318 | Psu Pfc Eeprom Fault | | | | |
| 042319 | Psu Dcdc Over Voltage | | | | |
| 043600 | Normal stop charging by user | | | | |
| 043601 | Charging Time's up | | | | |
| 043602 | Replace system air filter | | | | |
| 043607 | CSU fimrware update fail | | | | |



| Status Code | Description | | | | |
|-------------|---|--|--|--|--|
| 043611 | Aux. power module fimrware update fail | | | | |
| 043612 | Relay control module fimrware update fail | | | | |
| 043614 | Bluetooth module fimrware update fail | | | | |
| 043615 | WiFi module fimrware update fail | | | | |
| 043616 | 3G/4G module fimrware update fail | | | | |
| 043617 | SMR fimrware update fail | | | | |
| 043618 | RFID module fimrware update fail | | | | |
| 043619 | configured by USB flash drive | | | | |
| 043620 | configured by backend | | | | |
| 043621 | configured by webage | | | | |
| 043622 | disconnected from Internet through Ethernet | | | | |
| 043623 | disconnected from Internet through WiFi | | | | |
| 043624 | disconnected from Internet through 3G/4G | | | | |
| 043625 | disconnected from AP through WiFi | | | | |
| 043626 | disconnected from APN through 3G/4G | | | | |
| 043627 | WiFi disabled (separated charger only) | | | | |
| 043628 | 4G disabled (separated charger only) | | | | |



6. Maintenance

I. General Maintenance

- The DC Fast Charger is cooled by forced air. Please keep charger in a ventilated location and do not block the air vents of the DC Fast Charger .
- Please clean or replace the air filters regularly to ensure the DC Fast Charger works properly.
- Clean the DC fast Charger at least three times a year, keep the exterior clean at all times.
- Clean the outside of the cabinet with damp cloth or wet cotton towel, only use low-pressure tap water and cleaning agents with PH level between 6 to 8.
- Do not apply high-pressure water jets.
- Do not use cleaning agents with abrasive components and do not use abrasive tools. Improper cleaning agents might spoiled coating, painting, surface, brightness and durability of all exterior parts.
- If there is water intruding into the DC Fast Charger then please cut off the power source immediately and contact the DC Fast Charger provider for repair.
- Please make sure the charging connector is returned to the holder of the charging connector after charging to prevent damage.
- If there is damage to the charging connector, charging cable or holder of the charging connector then please contact the DC Fast Charger provider.
- When using the DC Fast Charger please handle properly. Do not strike or scrape the cabinet or screen.
- If the enclosure or screen is broken, cracked, open or shows any other indication of damage then please contact the Standalone DC Fast Charger provider.



WARNING: Danger of electrical shock or injury. Turn OFF power at the panelboard or load center before working on the equipment or removing any component. Do not remove circuit protective devices or any other component until the power is turned OFF.

• Disconnect electrical power to the DC Fast Charger before any maintenance work to ensure it is separated from the supply of AC mains. Failure to do so may cause physical injury or damage to the electrical system and charging unit.



Note:

- Before switching off main breaker to begin maintenance, please record the status code number on the LCD monitor.
- After maintenance door opened or NFB of charger turned off the charger is still hazardous. Only visual inspection can be operated.
- Maintenance of the DC Fast Charger shall be conducted only by a qualified technician.
- After opening the front door of the DC Fast Charger, turn off the main breaker and auxiliary breaker before any maintenance work.
- Replace the ventilation filter every six to twelve months.
- Please confirm the main power junctions are tightened every month, and rotate cables testing when the power off. If any main power screw is loose will be resulted in damage on charger or smoke on the connections. Please confirm screw torque requirement table.
- Charging cable maintenance: Do not twist, bend the charging cable. The metal contact should not fade or be rusty.
- Please provide the EVSE information including serial number ,model name,status code ,failure behavior and timing ,and also connect the EVSE to the Internet before remote diagnostics and uprading .



Screw torque requirement table

| Screw in Metric | | | | | | |
|-----------------|---------------|-------------------|-----------------|--------------|--------------------|-----------------|
| Screw size | Screw type | Steel Inch-Lbs | Steel Kgf-Cm | Steel N-m | Aluminum Kgf-Cm | Aluminum N-m |
| M2*0.4 | Machine | 3~4.77 | 3.5~5.5 | 0.34~0.54 | 3~4.5 | 0.34~0.44 |
| M2.5*0.45 | Machine | 3~4.77 | 3.5~5.5 | 0.34~0.54 | 3~4.5 | 0.34~0.44 |
| M3*0.5 | Machine | 5.5~9 | 6.5~10.5 | 0.64~1.04 | 5.2~8.4 | 0.51~0.82 |
| M3.5*0.6 | Machine | 8.5~13 | 10~15 | 0.98~1.47 | 8~12 | 0.78~1.18 |
| M4*0.7 | Machine | 13~18 | 15~21 | 1.47~2.06 | 12~17 | 1.18~1.66 |
| M5*0.8 | Machine | 25~34 | 29~39 | 2.84~3.82 | 23~32 | 2.26~3.14 |
| M6*1.0 | Machine | 45.55 | 52~63.5 | 5.1~6.22 | 42~51 | 4.11~5 |
| M6*1.0 | Нех сар | 85~112 | 98~129 | 9.6~12.65 | 78~103 | 7.65~10.1 |
| M8*1.25 | Machine | 106~141 | 122~163 | 11.96~15.98 | 98~130 | 9.61~12.75 |
| M8*1.25 | Нех сар | 205~274 | 237~316 | 23.24~30.98 | 190~253 | 18.63~24.8 |
| M10*1.5 | Нех сар | 212~382 | 245~440 | 24.02~43.15 | 196~351 | 19.22~34.42 |
| M12*1.75 | Нех сар | 372~668 | 430~770 | 42.17~75.49 | 343~615 | 33.63~60.3 |
| | | | Screw in Ir | nperial | | |
| 2-56 | Machine | 1.5~2 | 1.7~2.3 | 0.17~0.22 | 1.4~1.8 | 0.14~0.18 |
| 4-40 | Machine | 3~4 | 3.5~4.5 | 0.34~0.44 | 2.8~3.6 | 0.27~0.35 |
| 6-32 | Machine | 6~10 | 7~11.5 | 0.68~1.13 | 5.6~9.2 | 0.55~0.9 |
| 8-32 | Machine | 10~15 | 11.5~17 | 1.13~1.66 | 9.2~14 | 0.9~1.37 |
| 10-32 | Machine | 16~24 | 18.5~28 | 1.81~2.74 | 15~22 | 1.47~2.16 |
| 1/4-20 | Machine | 35~46 | 40~53 | 3.92~5.2 | 32~42 | 3.14~4.11 |
| 1/4-20 | Нех сар | 57~77 | 66~89 | 6.47~8.73 | 53~71 | 5.2~6.96 |
| 5/16-18 | Нех сар | 119~158 | 137~182 | 13.43~17.85 | 110~145 | 10.77~14.21 |
| 3/8-16 | Нех сар | 205~274 | 237~316 | 23.24~30.99 | 190~253 | 18.63~24.82 |
| 7/16-14 | Нех сар | 338~451 | 390~521 | 38.24~51.09 | 312~416 | 30.59~40.79 |
| 1/2-13 | Нех сар | 515~686 | 595~792 | 58.35~77.66 | 476~634 | 46.68~62.17 |



6.2 Replacement Kits and Accessories

The DC EVSE offers the following replacement kits and accessories.

| Replacement Kit List |
|--|
| 7-inch LCD |
| CCS1/CHAdeMO 125Amp (or above) DC charging connector & 4M charging cable |
| Charging Cable Holder |
| Emergency Stop Button |
| 30kW DC PSU U-1K0100 |
| MW Aux. Power HVG-150-12A |
| MW Aux. Power HVG-240-24A |
| Control & Supervisory Unit (CSU3.0) |
| Surge Protection Device (SPD) |
| DC Fan |
| Air Filters |
| Door Key |
| Gland(M50) |
| User Manual |
| Relay board |
| Fan board |
| LED board |
| 4G/Wi-Fi board |
| DC Relay |
| AC Contactor |
| NFB & RCD |



7. Limited Product Warranty

The warranty period of this charger is according to purchasing contract; two years typically.

Any spare parts provided by Supplier and used as replacements for repair are covered by a five-year guarantee.

Replacement and repair parts manufactured by alternative manufacturers to those on the maintenance parts are only allowed if authorized by Supplier .

The housing was made of welding process and surface painting. It is necessary to keep the exterior clean all the time. It's easy to get rusty if not keeping the exterior clean especially in corrosion sensitive environment. Slightly rusty will not affect charger performance, but if charger is serious rusty during or exceed the warranty period, please contact local vendor for instruction.

Warranty Exclusions:

- Damage or rendered non-functional as a result of power surges, lighting, earthquake, fire, flood, pest damage, abuse, accident, misuse, negligence or failure to maintain the product or other event beyond Supplier's reasonable control or not arising from normal operating condition.
- Cosmetic or superficial defect, dents, marks or scratches after use.
- Components which are separate from the product, ancillary equipment and consumables, such as door key, RFID card, air filter, fuse, cable, wires and connectors.
- Damage as a result of modifications, alterations or disassembling which were not pre-authorized in writing by Supplier.
- Damage due to the failure to observe the applicable safety regulations governing the proper use of the product.
- Installed or operated not in strict conformance with the documentation, including without limitation, not ensuring sufficient ventilation for the product as described in Supplier installation instruction.

If a defect in the product arises and valid claim is received within the warranty period, your sole and exclusive remedy will be for Supplier, at its sole discretion and to extent permitted by law, to

- 1. Repair the defect in the product at no charge, using new or refurbished parts.
- 2. Exchange the product with new or refurbished product that is functionally equivalent to the original product.



Any remedy hardware product will be warranted for the remainder of the original warranty period or 90 days from delivery to the customer, whichever is longer.

In order to receive the remedy set for above, you must contact Supplier during the warranty period and provide the model number, series number, proof of purchase, and date of purchase.

This warranty does not cover the damages caused by adapter usage accident or by other unauthorized operation/service.



Appendix - Package list

| Item | Description | No. | Remark |
|------|---------------------------|-----|----------|
| 1 | EVSE | 1 | |
| 2 | User manual | 1 | |
| 3 | EVSE Approved certificate | 1 | |
| 4 | OQC Report | 1 | |
| 5 | RFID Card | 2 | |
| 6 | Door Key | 1 | |
| 7 | Base cover | 4 | |
| 8 | M4x8 screw | 22 | |
| | | | |
| А | Cable Management | 1 | Optional |
| В | M5X12 screw | 6 | Optional |

